

Fortified Monitoring and Support

Proactive, professional support for your Fortinet firewalls



Your Fortinet firewall helps provide the ultimate threat protection for your business. However, ensuring your FortiGate systems are proactively managed and monitored is equally important when it comes to keeping your business secure.

As today's businesses rapidly adapt to a new world of remote work, shifting business conditions and increasing cyber security risks, daily administration tasks are taking a backseat to more large-scale and immediate IT needs. Yet, daily monitoring and management of your FortiGate is a critical component of strengthening your cyber defences and ensuring your team stays connected.

With **Optec's Fortified Monitoring and Support** service, you can rest assured that your FortiGate systems are proactively and continuously monitored to ensure optimal performance and security, while giving your IT team more time to spend on critical projects.

Key benefits:

- Ensure secure, high-performance connectivity across your entire organisation
- Stay ahead of network outages and quickly get back up and running
- Maximise your IT budget, whilst enabling scalability and usability
- Improve business resiliency

Simplify and Strengthen your Firewall Security

Optec's managed service gives you access to our team of Fortinet Network Security Engineers, who will continually monitor, manage and optimise your FortiGate firewall to ensure next-level threat protection. We'll proactively monitor your FortiGate security systems and quickly respond to any threats, performance or functionality issues to ensure your business is always connected, compliant and secure.

Our Fortified Monitoring and Support service provides your technology team and business with a professional, cost-effective, and always-on network security solution and includes the following:

Key features:

- Unlimited access to Fortinet Gold Partner NSE qualified engineers
- Proactive monitoring and management of FortiGate systems
- Daily configuration backups
- Annual health checks



Proactive Monitoring

Using our securely hosted monitoring platform, our Optec engineers will monitor the health of your FortiGate 24/7.



Daily Config Backups

We'll perform daily config backups, encrypted and stored securely in our UK-based data centre.



Help Desk

Gain access to advice and support from Fortinet NSE trained engineers with our advanced support services.



Annual Health Check

We'll remotely check the health of your FortiGate install and policies to ensure optimum performance and security.